

Activity Report date range from 01/07/2026 to 31/07/2026

Data to be entered manually



2491

Total No. of calls to
Surgery



2412

No. of calls answered
within two minutes



61

Number of calls
abandoned



2969

Booked
Appointments



26

DNA
Appointments



0

Appointments made
online (by patient)



54

Average Waiting
Time (Minutes)



12

Visit Consultations



492

Telephone Consultations



2157

Clinical (& F2F)
Consultations



3449

Administrative
Consultations



565

Online Medication
Requests



1591

Acute Prescription Issued



12556

Repeat Prescriptions
Issued



9.20

Average NHS Cost (£)
of medication



253

Referrals



117

Urgent Referrals



0

Private Referrals



251

eReferrals (online)



159

Sick notes issued



795

Letters sent



528

SMS Messages Sent



1677

Pathology Reports

Report compiled on August 4, 2026 at 3:18 PM